

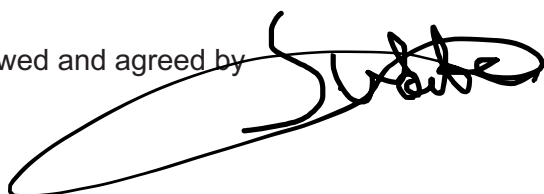
Boss Waste Ltd are committed to conducting all activities and providing all products and services as requested by its customers to the highest standard in terms of Quality, Cost & Reliability.

This policy is periodically reviewed and adjusted to ensure its sustainability. We ensure the policy is communicated and understood at all levels within the organisation.

To ensure this policy is achieved we shall do the following;

- **Comply with all applicable legislation and regulations and conduct our business in a professional manner at all times to ensure customers requirements are fully met at all time**
- **Effectively communicate the quality policy to all employees and other relevant stake holders**
- **Provide appropriate training to all our employees and other relevant personnel**
- **Periodically review, asses and adapts our policies, processes and services**
- **Ensure the qualifications held by our employees are always up to date and renewed as required**
- **Ensure we provide a safe and ethical working environment for all our employees and stake holders**
- **Promote continuous improvement of services throughout all levels of the business to ensure complete customer satisfaction**
- **Proactively select random customers to seek feedback and respond accordingly.**

Reviewed and agreed by



Managing Director Boss Waste Ltd.

Dated: 01/11/2022